

# EXHIBIT C

Created	Note	Note Type	Created By	Updated	Updated By	CRFilter
12/10/2020 11:10	Cancelled Scheduled Actions - Id: 2885866 - Resolve Disputes;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
12/10/2020 11:10	Cancelled Scheduled Actions - Id: 2885866 - Resolve Disputes;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
11/23/2020 19:46	Cancelled Scheduled Actions - Id: 2885866 - Resolve Disputes;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
11/23/2020 11:57	Cancelled Scheduled Actions - Id: 2885866 - Change Collection Status; Id: 2885866 - Resolve Disputes;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
11/20/2020 18:13	Resolved Dispute - Dispute ID: 17508883, Dispute Type: Misc./Other, Dispute Date: 11/20/2020 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
11/20/2020 18:13	Scheduled Collection Status change to ACT on 12/25/2020; Hold Period set to 35 days;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
11/20/2020 17:06	Written Validation Added	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
11/17/2020 16:00	Scheduled INITIAL-CS Letter for 11/20/2020;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
10/29/2020 8:59	Resolved Dispute - Dispute ID: 17148874, Dispute Type: Verification of Debt, Dispute Date: 09/24/2020 - Request Fulfilled;	Customer Service Customer / Co-Customer Written In CDR Notification CDR All Contact	asustin			TRUE
9/24/2020 10:12	Scheduled Collection Status change to ACT on 10/29/2020; Hold Period set to 35 days;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
9/24/2020 10:12	Scheduled VERACCS Letter for 09/24/2020;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
9/24/2020 9:06	Written Validation Added	Customer Service Customer / Co-Customer Written Out Validation Notice Mailed/Faxed (VAL Letter)	initialletterworker			FALSE
9/24/2020 9:05	Scheduled INITIAL-CS Letter for 09/24/2020;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
9/24/2020 8:59	dispute has a resolution date of 6/23/2020	Customer Service Customer / Co-Customer Written In CDR Notification CDR All Contact	asustin			TRUE
6/23/2020 8:11	Resolved Dispute - Dispute ID: 16559880, Dispute Type: Verification of Debt, Dispute Date: 06/23/2020 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
6/23/2020 8:11	Scheduled Collection Status change to ACT on 07/28/2020; Hold Period set to 35 days;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
6/23/2020 8:06	Written Validation Added	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
6/23/2020 8:05	Written Validation Added	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
6/23/2020 7:57	Scheduled INITIAL-CS Letter for 06/23/2020;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
6/10/2020 11:09	Cancelled Scheduled Actions - Id: 2075917 - Change Collection Status;	Customer Service Customer / Co-Customer Written In CDR Notification CDR All Contact	negles			TRUE
6/6/2020 13:41	Cancelled Scheduled Actions - Id: 2075917 - Change Collection Status;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
5/19/2020 15:35	Resolved Dispute - Dispute ID: 16331189, Dispute Type: Verification of Debt, Dispute Date: 05/14/2020 - Request Fulfilled;	Customer Service Customer / Co-Customer Written In CDR Notification CDR All Contact	dycorn1			FALSE
5/14/2020 16:11	Scheduled Collection Status change to ACT on 06/18/2020; Hold Period set to 35 days;	Customer Service Customer / Co-Customer Written In CDR Notification CDR All Contact	eberryhill			TRUE
5/14/2020 16:11	Scheduled VERACCS Letter for 05/14/2020;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
5/14/2020 16:06	Written Validation Added	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
5/14/2020 16:05	Scheduled INITIAL-CS Letter for 05/14/2020;	Customer Service Customer / Co-Customer Written Out Validation Notice Mailed/Faxed (VAL Letter)	initialletterworker			FALSE
5/14/2020 15:40	Address from skip trace results match current borrower address; MM not updated	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
4/7/2020 18:00	Address from skip trace results match current borrower address; MM not updated	Customer Service No Contact Account / Process Review Address/Phone Update	vendorletterprocessor			FALSE
4/7/2020 18:00	Address from skip trace results match current borrower address; MM not updated	Customer Service No Contact Account / Process Review Address/Phone Update	vendorletterprocessor			FALSE
4/7/2020 15:35	Account status determined for debt	Customer Service No Contact Account / Process Review Address/Phone Update	vendorletterprocessor			FALSE
4/7/2020 15:31	Per Credit Control - del RCS sent out validation to the acct holder. Advised it looks like we did on 3/23/20 and it looks like another request was received on 3/25/20. Advised the RCS dispute team would	Portfolio Management Agency (Outside & Legal) Electronic In Other	robbey			FALSE
4/7/2020 15:11	Account updated with new address from HOV per Returned Mail Process status.	Customer Service No Contact Account / Process Review Address/Phone Update	vendorletterprocessor			FALSE
4/7/2020 11:06	Resolved Dispute - Dispute ID: 16310961, Dispute Type: Verification of Debt, Dispute Date: 03/25/2020 - Request Fulfilled;	Customer Service Agency (Outside & Legal) Written In CDR Notification CDR Mail Only	athompson			TRUE
3/25/2020 14:11	Scheduled Collection Status change to ACT on 04/29/2020; Hold Period set to 35 days;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
3/25/2020 14:11	Scheduled VERACCS Letter for 03/25/2020;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
3/25/2020 13:07	Written Validation Added	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
3/25/2020 13:06	Scheduled INITIAL-CS Letter for 03/25/2020;	Customer Service Customer / Co-Customer Written Out Validation Notice Mailed/Faxed (VAL Letter)	initialletterworker			FALSE
3/17/2020 10:49	Cancelled Scheduled Actions - Id: 1707886 - Change Collection Status; Id: 1707887 - Resolve Disputes;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
2/17/2020 19:47	Resolved Dispute - Dispute ID: 15891344, Dispute Type: Verification of Debt, Dispute Date: 02/17/2020 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
2/17/2020 14:32	Scheduled Collection Status change to ACT on 03/23/2020; Hold Period set to 35 days;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
2/17/2020 14:32	Scheduled VERACCS Letter for 02/17/2020;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
2/17/2020 14:06	Written Validation Added	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
2/17/2020 14:05	Scheduled INITIAL-CS Letter for 02/17/2020;	Customer Service Customer / Co-Customer Written Out Validation Notice Mailed/Faxed (VAL Letter)	initialletterworker			FALSE
2/17/2020 12:15	Resolved Dispute - Dispute ID: 14774153, Dispute Type: Verification of Debt, Dispute Date: 07/24/2019 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
9/20/2019 8:33	Resolved Dispute - Dispute ID: 12919475, Dispute Type: Misc./Other, Dispute Date: 02/06/2019 - Request Fulfilled;	Customer Service Agency (Outside & Legal) Written In CDR Notification CDR Mail Only	shoyce			TRUE
7/24/2020 10:49	Written Validation Added	Customer Service Agency (Outside & Legal) Written In CDR Notification CDR Mail Only	negles			TRUE
7/24/2020 11:06	Written Validation Added	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
7/24/2020 10:07	Scheduled INITIAL-CS Letter for 07/24/2020;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
6/18/2019 9:08	Resolved Dispute - Dispute ID: 13370843, Dispute Type: Verification of Debt, Dispute Date: 05/18/2019 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
6/18/2019 9:08	Resolved VERACCS Letter for 06/18/2019;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
6/18/2019 9:08	Scheduled Collection Status change to ACT on 07/23/2019;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
5/16/2020 11:01	Resolved Dispute - Dispute ID: 12919270, Dispute Type: Misc./Other, Dispute Date: 02/06/2019 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
5/16/2020 13:51	Resolved Dispute - Dispute ID: 12919475, Dispute Type: Misc./Other, Dispute Date: 02/06/2019 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
5/16/2020 13:51	Resolved Dispute - Dispute ID: 13012841, Dispute Type: Misc./Other, Dispute Date: 03/01/2019 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
5/16/2020 13:51	Resolved Dispute - Dispute ID: 13336769, Dispute Type: Verification of Debt, Dispute Date: 05/10/2019 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
5/16/2020 13:51	Resolved Dispute - Dispute ID: 13351095, Dispute Type: Misc./Other, Dispute Date: 05/14/2019 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
5/16/2020 13:51	Resolved Dispute - Dispute ID: 13351095, Dispute Type: Verification of Debt, Dispute Date: 05/14/2019 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
5/16/2020 13:51	Resolved Dispute - Dispute ID: 13351095, Dispute Type: Verification of Debt, Dispute Date: 05/14/2019 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE
5/16/2020 13:51	Resolved Dispute - Dispute ID: 13360362, Dispute Type: Misc./Other, Dispute Date: 05/16/2019 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	disprod			FALSE

5/16/2019 13:51	Scheduled Collection Status change to ACT on 05/31/2019;	Customer Service Internal Account / Process Review Dispute Dispute	frichardson	FALSE
5/16/2019 13:41	Cancelled Scheduled Actions - id: 862863 - Resolve Disputes; id: 862864 - Change Collection Status;	Customer Service Internal Account / Process Review Dispute Dispute	disprod	FALSE
5/16/2019 10:30		Customer Service Customer / Co-Customer Written In CDR Notification CDR All Contact	alane	TRUE
5/14/2019 18:44		Customer Service Internal Account / Process Review Dispute Dispute	nwright	TRUE
5/13/2019 8:39	Resolved Dispute - Dispute ID: 12919270, Dispute Type: Misc./Other, Dispute Date: 2/6/2019 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	ajackson	FALSE
5/13/2019 8:39	Resolved Dispute - Dispute ID: 13012841, Dispute Type: Misc./Other, Dispute Date: 2/6/2019 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	ajackson	FALSE
5/13/2019 8:39	Resolved Dispute - Dispute ID: 13336769, Dispute Type: Misc./Other, Dispute Date: 3/1/2019 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	ajackson	FALSE
5/13/2019 17:41	Cancelled Scheduled Actions - id: 828386 - Resolve Disputes; id: 828387 - Change Collection Status;	Customer Service Internal Account / Process Review Dispute Dispute	ajackson	FALSE
5/10/2019 15:29		Customer Service Agency (Outside & Legal) Written In CDR Notification CDR Mail Only	disprod	FALSE
4/26/2019 8:56	Resolved Dispute - Dispute ID: 12919270, Dispute Type: Misc./Other, Dispute Date: 2/6/2019 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	dyoccm1	TRUE
4/26/2019 8:56	Resolved Dispute - Dispute ID: 12919475, Dispute Type: Misc./Other, Dispute Date: 2/6/2019 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	hyang	FALSE
4/26/2019 8:56	Resolved Dispute - Dispute ID: 13012841, Dispute Type: Misc./Other, Dispute Date: 3/1/2019 - Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	hyang	FALSE
4/26/2019 8:56	Scheduled VERBACS CS letter for 4/26/2019;	Customer Service Internal Account / Process Review Dispute Dispute	hyang	FALSE
3/7/2019 8:58	Skip trace pre-scrub exclusion: Previously Scrubbed	Customer Service No Contact Account / Process Review Address/Phone Update Address/Phone Update	asynserviceact	FALSE
3/6/2019 9:00	Address ship traced and updated per HCW process	Customer Service No Contact Account / Process Review Address/Phone Update Address/Phone Update	asynserviceact	FALSE
3/1/2019 9:41	Cancelled Scheduled Actions - id: 671118 - Resolve Disputes; id: 671119 - Change Collection Status;	Customer Service Internal Account / Process Review Dispute Dispute	disprod	FALSE
3/1/2019 8:33		Customer Service Customer / Co-Customer Written In Dispute Dispute	swillingham	FALSE
2/12/2019 14:18	Resolved Dispute - Dispute ID: 12919270 - VOD/SOD Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	ajackson	FALSE
2/12/2019 14:18	Resolved Dispute - Dispute ID: 12919475 - VOD/SOD Request Fulfilled;	Customer Service Internal Account / Process Review Dispute Dispute	ajackson	FALSE
2/12/2019 14:18	Scheduled Collection Status change to ACT on 03/19/2019;	Customer Service Internal Account / Process Review Dispute Dispute	ajackson	FALSE
2/12/2019 14:18	Scheduled VERBACS CS letter for 02/12/2019;	Customer Service Internal Account / Process Review Dispute Dispute	ajackson	FALSE
2/6/2019 10:06	Written Validation Added	Customer Service Customer / Co-Customer Written Out Validation Notice Mailed/faxed (VAL Letter)	initialletterworker	TRUE
2/6/2019 9:21		Customer Service Customer / Co-Customer Written In CDR Notification CDR All Contact	mgaines	TRUE
2/6/2019 9:18		Customer Service Customer / Co-Customer Written In CDR Notification CDR All Contact	mgaines	TRUE
9/25/2017 15:48	Legal Seller and CO Creditor org updated per DMS request mistakes_95211.	Portfolio Management Internal Account / Process Review Account Data Correction	mtakes	FALSE